

GNLRT ADVISORY COMMITTEE

13th March 2007

REPORT OF THE HEAD OF TRANSPORT PROJECTS

LETTERS FROM MEMBERS OF THE PUBLIC

A letter addressed to the Committee, concerning the reluctance of some tram passengers to offer their seats to the elderly and frail, has been received from a member of the public. A copy of the correspondence can be found in the Appendix to this report.

The views of the tram operator on the comments expressed will be sought and reported at the meeting.

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Response Needed

20 FEB 2007
Act

Greater Ad. Committee
dlh

27th February 2007

Dear Committee,

As a regular user of trams in Nottingham, one of the things I find very difficult to understand is the sad fact that young, fit people - including children - see nothing wrong in occupying seats while elderly and even frail, people stand on a crowded tram! I have not seen notices encouraging half-fare paying children to give up their seats to full-fare paying passengers and the elderly. Neither have I witnessed a conductor requesting such courtesy from people. I am aware that some parents discourage their children

from showing respect to others, but I would hope NET would take the initiative in encouraging mutual respect amongst its users. How about it?

I would appreciate acknowledgement of this letter plus a reply/comment on the subject raised.

Incidentally, I am neither elderly nor frail, but, extremely occasionally, I've been offered a seat by a younger person, so all is not completely lost!